

RECONFIRMATION

Please contact our Broome office 24 hours prior to departure to reconfirm your tour
Phone: 08 9192 6039 or Email: info@inwaadventures.com.au

DEPOSIT REQUIREMENTS

You are required to pay a non-refundable deposit of 20% of the total booking value for your booking to be confirmed. Once your payment is received we will email you confirmation of your tour.

If your booking is made within 60 days of the departure date then the full amount is payable at the time of booking.
Supplier Payment Policies: Some Accommodation and Tour Operator Suppliers that are included on your In WA Adventures booking may have different deposit payment policies over and above In WA Adventures standard policy. On booking your In WA Adventures tour we will advise any changes to our standard deposit payment policy.

FINAL PAYMENTS

Payment of the final balance required 60 days prior to departure.

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If this balance is not paid on or before the due date we reserve the right to treat your booking as cancelled.

CANCELLATION POLICY

Cancellation by the traveller:

If you wish to cancel your tour you must immediately inform In WA Adventures in writing. Once we have received your notice cancellation will take effect. Please note the following charges will apply on cancellation by the traveller:

- If Cancellation takes place after tour confirmation your deposit will be forfeited.
- If Cancellation takes place within 30 days of departure 50% of your tour price will be forfeited.
- If Cancellation takes place within 14 days of departure 100% of your tour price will be forfeited.

Supplier Cancellation Policies:

Some Accommodation and Tour Operator Suppliers that are included on your In WA Adventures booking may have extended cancellation policies over and above In WA Adventures standard cancellation policy. This may be up to but not limited to 120 days prior to travel. On booking your In WA Adventures tour we will advise any changes to our standard cancellation policy.

You are strongly advised to take out cancellation insurance at the time of booking which will cover cancellation penalties in certain circumstances. If you leave a trip for any reason after it has commenced we are not obliged to make any refunds for unused services.

Cancellation or Amendment by In WA Adventures:

In WA Adventures reserves the right to cancel, postpone or amend any tour at any time prior to departure or during the tour if due to weather conditions, road conditions, natural disasters, mechanical defect, cultural considerations, passenger misbehavior or misadventure or due to other external events it is not viable for us to operate the planned itinerary. If we cancel a trip prior to departure you may choose between us applying the amounts paid toward an alternative trip offered by us (subject to availability) or receiving a full refund. Once a tour has commenced no refund for incomplete travel is applicable. We are not responsible for any incidental expenses that you may have incurred as a result of your booking such as extra hotel accommodation and non-refundable flights.

Full Terms and Conditions are available on our website at www.inwaadventures.com.au.

Updated: 30th September 2019